

Safe and Respectful Care NMS 5.2, 20.1-20.6

The safe care and practice policy may complement the Intimate Care Policy.

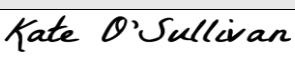
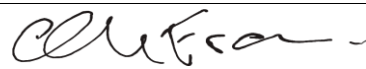
The GGCA Children and Young People's provision believe that all children and young people need to feel safe, secure and happy. This involves staff being responsive to the needs of children and young people, whilst maintaining professionalism.

To promote good practice and to minimise the risk of allegations we have the following guidelines:

- Although we recognise it is appropriate to cuddle children, we give cuddles only when sought by children needing comfort to support their emotional development. Staff are advised to do this in view of other children and practitioners, whenever possible. We recognise that there may be occasions where it is appropriate for this to happen away from others, such as when a child is ill. In these circumstances, staff are advised to leave the door open. It is the duty of all staff and the manager to ensure that children are appropriately comforted and to monitor practice
- When changing children's nappies or soiled/wet clothing, we leave the doors open, where appropriate
- We discourage inappropriate behaviour such as over tickling, over boisterous play or inappropriate questions such as asking children to tell them they love them and we advise staff to report any such observed practice
- Staff are respectful of each other and the children and families in the setting and do not use inappropriate language or behaviour, including during breaks. All staff are aware of the whistleblowing procedures.

If a parent or member of staff has concerns or questions about safe care and practice procedures or behaviour they consider as inappropriate, including between staff members, they are urged to see the manager at the earliest opportunity. Management will challenge inappropriate behaviour in line with the policies and procedures. If the concern relates to the manager then parents should contact the Community Association Manager or Board of Trustees. They can also contact CIW Telephone: 0300 7900 126 E-mail: CIW@gov.wales or the local authority children's social care team 01443 425006.

This policy was adopted on 13.10.2025 and will be reviewed on or before 13.10.2026

Name and Position	Signed	Date
Kate O'Sullivan Community Association Manager		13.10.2025
Olive Frances Vice Chair of Trustees		13.10.2025